The sink is stopped up. The Water will not go down the drain.

[The phone rings]

|  |  |
| --- | --- |
| Hello. This is the manager. | Hello. My name is \_\_\_\_\_\_\_\_\_\_. We have a problem at our home. |
| OK. We can help. What is the problem? | The problem is in our kitchen. The sink is stopped up. The water will not go down the drain. |
| We will send a plumber to your home. What is your address? | We live in an apartment. Our address is 202 Walnut Street in Tigard. Our apartment is upstairs, number 6. |
| The plumber will be there at 3:00 p.m. this afternoon. | Good. I will be here at 3:00 waiting. |
| [Knock Knock] | |
|  | Who’s there? Do you have some identification? |
| I am the plumber from the Tigard Home Repair Company. Here is my identification. | Please come in. Let’s go to the kitchen. |
| Thank you. | Here is the kitchen sink. It is still full of dirty dishwater. |
| I will put a bucket under the sink and remove the U-shaped trap from the drain pipe. | I hope you do not mind if I watch what you are doing. That way I can learn how to fix the sink when it is stopped up. |
| [The plumber uses a wrench and removes the U-shaped pipe.  The sink full of water drains into the bucket.] | |
| Here is the problem. There is a sponge in the U-shaped trap. It is blocking the drain pipe. | Oh look, all the water drained from the sink. Can you fix the problem? Will the sink work OK again? |
| Yes, I can fix the problem. I can get the sponge out of the pipe. | I should not let the sponge go down the drain. |
| [The plumber pulls the sponge out of the U-shaped trap.] | |
| Here it is. A red sponge. It is very dirty now. | The sponge must have gone down the drain this morning after my husband washed the dinner dishes from last night. |
| Yes. The water went down the drain pipe into the bucket. | You did not spill any dishwater! Good work. |
| This was an easy job. The cost is only $25.00 | Plumbers are expensive. That is a good price. |
| I will put the drain pipe back together. I need to tighten both ends of the U-shaped trap with the pipe wrench. If the drain pipe leaks, call me and I will come back. | OK. I will find my wallet and get $25.00. What should I do with the red sponge? |
| It is full of germs from the pipe. I will put it in a plastic bag and throw it out for you. | Thank you very much. It is very dirty. I do not want to touch it. |
| Would you like to buy a new sponge? | No thanks, I have many more sponges. |
| I am all done. Call again when you need another repair in your apartment. Good bye. | I’m glad the problem is solved. Thank you very much. Now my husband can wash dishes again. Good-bye. |

Something is broken. Please call someone to repair:

the broken window,

the broken appliance (stove refrigerator, microwave), or

the broken furniture (chair, table, bed)

**(Choose one and finish the story.)**

The \_\_\_\_\_\_\_\_\_\_ is broken. We need someone to repair the \_\_\_\_\_\_\_\_\_\_\_.

[The phone rings]

|  |  |
| --- | --- |
| Hello. This is manager. | Hello. My name is \_\_\_\_\_\_\_\_\_\_. We have a problem at our home. |
| OK. I can help. What is the problem? | The problem is our \_\_\_\_\_\_\_\_\_\_\_\_\_. It is broken. |
| I will send someone to fix it right away. What is your address? | We live in an apartment. Our address is 202 Walnut Street in Tigard. Our apartment is upstairs, number 6. |
| Someone will arrive at 3:00 p.m. this afternoon to fix your \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. | Good. I will be here at 3:00 waiting. |
| [Knock Knock] | |
|  | Who’s there? |
| I am from the Tigard Home Repair Company. Here is my identification. | Please come in. Let’s go to the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ where the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ is broken. |
| Thank you. I have my tools. | Here it is. What a mess! |
| I have all the tools I need. I brought a ­\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_and a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. | I hope you do not mind if I watch what you are doing. That way I can learn how to fix the \_\_\_\_\_\_\_\_\_\_\_\_\_ if it breaks again. |
| *>>>>The worker from Tigard Home Repair starts to work. Describe how the broken \_\_\_\_\_\_\_\_\_\_ gets fixed:<<<<* | |
| The problem is easy to fix. | That is good news. |
| This was an easy job. The cost is only $25.00. | OK. I will find my wallet and get $25.00. |
| I am all done. Call again when you need another repair in your apartment. Good bye. | I’m glad the problem is solved. Thank you very much. Now we can \_\_\_\_\_\_\_\_\_\_\_\_\_\_. Good-bye. |

Tomorrow we move. Today we must clean the apartment. If the apartment is very clean, we will get our deposit back.

[The phone rings]

|  |  |
| --- | --- |
| Hello. This is \_\_\_\_\_\_\_\_\_\_\_\_\_. | Hi. Can you come over today and help me clean our apartment? We are moving tomorrow. |
| OK. I can help. It is very important to get the deposit back. | Yes it is. Can you bring a mop? |
| Yes, I can bring a mop. What else should I bring to help clean the apartment? | My vacuum cleaner is broken. Do you have a vacuum cleaner? |
| Yes, I have a vacuum cleaner. I will bring the mop and the vacuum cleaner to your apartment. | Good. Do you have some soap and some sponges? |
| Yes, I have some soap and some sponges and a mop and a vacuum cleaner. | I need a bucket and some rags, too. |
| OK, I will bring some rags and a bucket and some soap and some sponges and a mop and a vacuum cleaner to help clean your apartment. | Good. Can you bring a broom and a dust pan? |
| Yes, I can bring a broom and a dust pan. | My apartment is a mess. It must be clean by tomorrow. Thank you for helping me. I am happy you can bring a mop and a vacuum cleaner, some soap and sponges, and a broom and a dust pan. |
| I am happy to help. I will be there soon. | Thank you. While you are working I am going shopping. I need to buy some new clothes. |
| Maybe you should buy a broom and a dust pan and some rags and a bucket and sponges and a new vacuum cleaner. You will need them to clean your new apartment. | No. I will not need a broom or a mop. I will not need rags or a bucket. I do not need sponges or a vacuum cleaner. I have everything I need already. |
| You do? | Yes, I have a friend who cleans my apartment. |
| Maybe we can share your deposit when you get it back. Bye. | Yes, that is a good idea. Bye. |